



October
24th,
2019

Tennessee Healthcare Volunteer Professionals Annual Education Conference

THA Headquarters | 5201 Virginia Way | Brentwood, TN 37027

Thursday
October 24th, 2019

REGISTER
NOW!

The THVP would like to welcome
Sabrina Clark, Director of Voluntary
Services, Veterans Healthcare
Administration, Washington, D.C.

SPEAKER TOPICS:

*WHO ARE YOU? Speaking the
Language of Leadership for the
DVS*

*I Got DIBS: Designing Programs
to Make a Difference*

Afternoon Table Talk sessions





Introducing Our THVP Conference Speaker, Sabrina Clark, M.M., RMT, CAVS, ICF-AC



Sabrina Clark was appointed Director of VA Voluntary Service (VAVS) on September 23, 2013. As the largest integrated volunteer program in the Federal government, with more than 7,400 national and community organizations, Ms. Clark leads a dynamic corps of Volunteer Resource Professionals, who managed approximately 63,000 volunteers, serving more than 9.5 million hours and donations totaling more than \$89 million in 2018. During VA's first **Summer of Service** initiative in 2015, Ms. Clark led a campaign that saw 131,000 volunteers serving Veterans.

As VAVS has expanded its care of Veteran patients into the community, volunteers have continued to be involved. Ms. Clark has worked to strategically integrate volunteers and community partners into critical programs, such as those for homeless and female Veterans, Vet Centers, hospice and palliative care, as well caregiver respite services and telehealth. In addition to Veterans Health Administration (VHA), Ms. Clark has been working to expand this support across the Department of Veterans Affairs.

In addition to the individual volunteers that enhance the Veteran experience across VA facilities, Ms. Clark is the Designated Federal Officer and Chairperson for VA's federally chartered National Advisory Committee. In this role, she organizes 55 national Veteran, civic, and service organizations that support VAVS through their volunteer service and charitable donations. She serves on a number of task forces, workgroups, and subcommittees within VA in areas focusing on Intimate Partner Violence, Whole Health, and Strategic Partnerships, including the newly formed Suicide Prevention Consortium. Her contribution to these groups allows VA to foster and build community alliances to enhance and expand its programs and services for Veterans.

Prior to this appointment, Sabrina served as a Learning Consultant with VA Learning University from 2005-2013, developing enterprise-wide leadership programs at all levels. With this tremendous background, Ms. Clark led the redesign of VA's training academy for volunteer administrators and facilitated the credentialing of VAVS personnel through the American Hospital Association. She served as faculty and assisted in writing the **Principles of Volunteer Management** training manual for the American Hospital Association's professional society devoted to excellence in healthcare volunteer management, and currently serves as faculty for the Brookings Institution, from where she earned her Certificate in Public Leadership.

Ms. Clark maintains an active music and recital career, possessing a Bachelor's Degree in Music Therapy and Master's Degree in Vocal Performance from Ohio University. Additionally, she is a member of National Association of Health Services Executives (NAHSE), a Certified Administrator of Volunteer Services (CAVS), an International Coaching Federation (ICF)-certified Executive Coach, a Franklin Covey facilitator, and a PhD candidate in Positive Neuropsychology.

Presentations:

- WHO ARE YOU? Speaking the **Language of Leadership** for the DVS.
- **I Got DIBS:** Designing Programs to Make a Difference

**REGISTER
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Registration Link



Registration page:

[THVP Annual Conference October 24th Registration Link](#)

Registration Fee:

Member \$95.00 per person

Non-Member \$150.00 per person

Includes a 1 year membership to THVP

**REGISTER
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Methods of Payment

1) Check

Make check payable to: Tennessee Healthcare Volunteer Professionals

Mail a copy of your registration form or confirmation and payment to:

THERF

5201 Virginia Way

Brentwood, TN 37027

2) Credit Card - VISA/MasterCard/AMEX

Cancellation/Refund

An alternate registrant from the same institution will be accepted under the original registration. Registration fees are non-refundable unless written notice of an individual's cancellation is received five business days prior to the program, in which case a cancellation fee of \$50.00 will be deducted from the refund. If notice of the cancellation is received after five business days, there is NO refund. The same procedure applies if a registration is received online with the indication of payment to follow.

Directions to Tennessee Hospital Association

5201 Virginia Way, Brentwood, TN

From Downtown Nashville

Take I-65 South to Exit 74B Old Hickory Blvd. West

Take exit 74B Old Hickory Blvd. West

Travel on Old Hickory Blvd (crossover Franklin Road)

Turn left onto Granny White Pike

Turn left onto Virginia Way

THA will be on the right

From Nashville Airport I-40E

Exit Airport to I-40 W merge onto I 440 W then I 65 S

Take exit 74B Old Hickory Blvd. West

Travel on Old Hickory Blvd (crossover Franklin Road)

Turn left onto Granny White Pike

Turn left onto Virginia Way

THA will be on the right

From Chattanooga I-24W

Take I-840 Exit 74 to I-65 N

Once on I-65 N

Take Exit 74B Old Hickory Blvd. West

Travel on Old Hickory Blvd (crossover Franklin Road)

Turn left onto Granny White Pike

Turn left onto Virginia Way

THA will be on the right

From Memphis I-40W

I-40 East to Nashville

Take I-840 to I-65N

Take Exit 74B Old Hickory Blvd. West

Travel on Old Hickory Blvd (crossover Franklin Road)

Turn left onto Granny White Pike

Turn left onto Virginia Way

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Conference Agenda

Thursday, October 24, 2019

9:00AM-4:30PM



Morning Session 1: WHO ARE YOU? Speaking the **Language of Leadership** for the Director of Voluntary Service

Many of us have been in the awkward position of finding it difficult to talk about who we are and what we do as volunteer managers. Why is that? In this presentation, we'll explore that question, examine what credibility means to you, your leadership, and others; as well as begin to find our authentic voice and identity as a DVS in the exciting world of volunteer

Morning Session 2: **I Got DIBS: Designing Programs to Make a Difference**

We've all heard the expression "I call dibs on that," whether it be the front seat of the car or the last slice of pizza. In any case, this slang word *dibs* means that you claim or declare rights to something before anyone else. In this very tactical workshop, DIBS is used as acronym to outline a stepwise process for designing impactful volunteer programs. This simple, but thorough approach, will allow you to target your creative energy, market your program, and position you as a more strategic leader within your organization.

Afternoon Session 1: Follow-Up and Questions from the Morning Sessions

Sabrina will take questions and answers about the morning sessions and be available to answer questions about the areas affecting the role of a DVS and Voluntary Services in Healthcare

Afternoon Session 2: Table Talk Presentations

Opportunities to collaborate and network with your peers on several key areas affecting Voluntary Service programs in the healthcare industry

A continental breakfast, lunch and light snacks will be included as part of your registration fee.

Friday, October 25, 2019

Annual State Board Meeting over Breakfast

9:00AM - 12:00PM



Hotel Information

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Area Hotels

Hilton Garden Inn Brentwood

217 Centerview Drive, Brentwood, TN 37027

Front Desk: (615) 370-5040

- 1.6 miles away from THA
- Approximate Cost: \$161.00

Residence Inn Nashville Brentwood

206 Ward Circle, Brentwood, TN 37027

Front Desk: (615) 371-0100

- 0.4 miles away from THA
- Approximate Cost: \$184.00

Candlewood Suites Nashville

5129 Virginia Way, Brentwood, TN 37027

Front Desk: (615) 309-0600

- 0.2 miles away from THA
- Approximate Cost: \$94.00

Homewood Suites by Hilton Nashville/Brentwood

5107 Peter Taylor Park Drive, Brentwood, TN 37027

Front Desk: (615) 377-3332

- 0.6 miles away from THA
- Approximate Cost: \$128.00

Courtyard by Marriott

103 E. Park Drive, Brentwood, TN 37027

Front Desk: (615) 371-9200

- 1.1 miles away from THA
- Approximate Cost: \$176.00

Hilton Suites Brentwood

9000 Overlook Blvd, Brentwood, TN 37027

Front Desk: (615) 370-0111

- 2.3 miles away from THA
- Approximate Cost: \$156.00

Baymont Inn and Suites

111 Warren Penn DR, Brentwood, TN 37027

Front Desk: (615) 376-4666

- 0.5 miles away from THA
- Approximate Cost: \$85.00

Four Points by Sheraton Brentwood

760 Old Hickory BLVD, Brentwood, TN 37027

Front Desk: (615) 964-5500

- 2.2 miles away from THA
- Approximate Cost: \$207.00

Holiday Inn Express and Suites

5566 Franklin Pike Cir, Brentwood, TN 37072

Front Desk: (615) 221-5001

- 2.2 miles away from THA
- Approximate Cost: \$111.00



About THVP



Tennessee Healthcare Volunteer Professionals (THVP) is a statewide organization that provides networking and educational opportunities for staff of volunteer programs in healthcare settings.

THVP exists to promote and expand the professional development of our members as we manage volunteer programs in healthcare settings. Our goal is to continually advance the quality of our volunteer services management in our facilities and support the staff that run and operate these programs.

To take our profession to the next level, we must continue to support and encourage one another. We can do this by strengthening our networking and communication, particularly through our annual educational conference and continued sharing of best practices.

We are an affiliate of the Tennessee Hospital Association, where the Conference will take place.

THVP Mission

To promote excellence in volunteer healthcare administration through education, networking, and sharing best practices.



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NOW!